2026/27 Flu Update - Last updated 7/10/2026

The below summarises what is known by CPW in respect of this years flu programme up to the date indicated above. Some aspects may be liable to change and we will update this document with more information as required.

Key info for 26/27:

- Ensure separation of NHS and private stock, stock is not interchangeable
- A single vaccine (Sequiris TIVc) will be used for all eligible adults in 26/27
- PCCSI updated to mandate the recording of eligibility criteria where patient eligibility groups are not assigned in GP record.
- Ensure stock levels (once daily) and fridge temperatures (twice daily) are recorded on WIS to comply with terms of PCCS:I
- WIS access will still be via Citrix storefront until testing provides sufficient assurance of the stability of non citrix platform for the application.
- Additional orders will be able to be placed from 14th September. Contractors may be asked to provide detail on why they need stock/update outstanding WIS records before an additional vaccine order can be approved.
- LHBs will only be able to place orders on a specific day. Deliveries to providers will also be on specified days, potentially meaning a delay of up to ten days between placing and order and receiving it. Please order additional stock in plenty of time.

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Programme Start Date

The flu programme for older adults and at-risk groups (as outlined above in 'Eligible Cohorts') will commence on 1 October 2026. Pregnant women and Health and social care workers under the age of 65 and not in a wider clinical risk group may be vaccinated from 1st September. The main flu programme for 26/27 season will be shorter than in previous years and will run until 28 February 2027.

WHC/PCCSI

The Welsh Health Circular for this years campaign can be found here: The national influenza immunisation programme 2026 to 2027 (WHC/2026/010) [HTML] | GOV.WALES

The 25/26 PCCSI and amended directions for 2026 can be found at ;

The Primary Care (Contracted Services: Immunisations) (Influenza) Directions 2025 | GOV.WALES

2026 Amendment to Directions

Eligible Groups

Eligible groups in the 2026 to 2027 flu immunisation programme | GOV.WALES

The Green Book provides further information on eligibility criteria (Pg 13 onwards Green Book Chapter Influenza

NHS Vaccine stock control

All NHS Flu stock received should be recorded on the WIS system.

Pharmacies should begin to record receipt of stock, daily stock levels and twice daily fridge temperatures for flu vaccines from day 1 of receipt of stock. Whilst the pharmacy holds NHS Flu stock, providers will need to;

- record fridge temperatures twice a day (at the start and end of each day) on days that the pharmacy is open.
- record stock levels at the end of each day

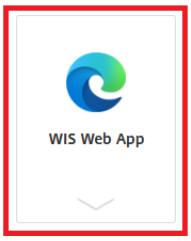
Pharmacies are encouraged to have processes in place that separate NHS stock from any stock purchased for use for private flu vaccinations, to prevent stock procured by the NHS being used for private vaccination and vice versa. Contractors should not utilise private stock for NHS vaccination or vice versa, even when NHS stocks are unavailable,

Contractors are reminded that they must adhere to the supply, storage and wastage requirements in chapter 3 (Storage, distribution and disposal of vaccines) of the latest edition of the "Green Book" In particular, ordinary domestic refrigerators must not be used for storage of vaccines. In the event of any cold chain incidents, please contact your relevant LHB team.

For more information on flu please see our website Flu pages

WIS access

Users should access WIS via Citrix, utilising your Nadex details to log in -use the WIS Web App icon (see image below) to access WIS.



From the first day NHS flu stock is received, pharmacies should ensure at least one person on site each day can access WIS to record fridge temperatures and stock activity. In some cases, stock may arrive before prospective vaccinators have completed all activities required for accreditation and listing on AWPD, or there may be days during the season where an accredited vaccinator is not on site to enter stock-related information.

Staff with an NHS Wales email address who need WIS access to record stock or fridge temperatures may request access using the form below. This includes non-vaccinating staff and vaccinators who need access before their AWPD accreditation is confirmed.

WIS access request form for non-accredited staff with NHSmail or early access before AWPD confirmation

*Complete the form only if:

- you need WIS access before becoming an AWPD-accredited vaccinator; or
- you are not becoming an AWPD-accredited vaccinator but have an NHS email and are responsible for stock or fridge temperature records.

Users with access to WIS should ensure they are familiar with how to perform key actions on the system – see the WIS Training section of our flu page and the DHCW sharepoint- Welsh Immunisation Service (WIS)

Recording Stock Details and Fridge Temperatures in the absence of WIS access

Pharmacies should begin to record receipt of stock, daily stock levels and twice daily fridge temperatures for flu vaccines from day 1 of receipt of stock. This should be via the WIS system and at least one staff member should request access via the process detailed above.

In exceptional circumstances where there is not a staff member with WIS access on the premises, contractors should record daily fridge temperatures on the appropriate paper-based forms and inform their LHB vaccination contact. Once WIS access is available stock should be immediately entered into WIS and the system used to maintain ongoing records of fridge temperatures. Paper forms should not be used when WIS is accessible and where WIS is accessible, entries must be recorded directly in the system on the same day. Any paper-based forms used should be kept in branch as evidence of maintenance of cold chain.

Vaccinator Accreditation

To be accredited to vaccinate under this years NHS flu service individuals will need to:

- Have completed annual BLS accreditation requirements (face to face assessment and e-learning) via HEIW or an approved private provider
- Have completed the Annual Flu Clinical Update for Wales or completed annual refresher training provided by an accredited training provider
- *For new vaccinators or those who didn't vaccinate last season– complete face to face immunisation training (which includes BLS)
- Submitted online accreditation to NWSSP via Y Ty Dysgu
- Signed relevant PGD

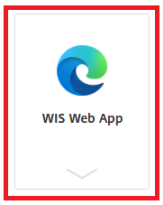
Once you have completed the required process and have received confirmation of your accreditation listing on AWPD, you will be able to access WIS.

Vaccine Administration

All NHS flu vaccinations administered in all settings under the national programme, must be digitally recorded in WIS. Where possible this should be during or immediately after vaccination but by no later than the end of the day, on the day which a vaccination is administered.

Users with access to WIS should ensure they are familiar with how to perform key actions on the system – see the WIS Training section of our flu page and the DHCW sharepoint- Welsh Immunisation Service (WIS)

Accredited Community Pharmacy vaccinators should access WIS via Citrix, utilising your Nadex details to log in -use the WIS Web App icon (see image below) to access WIS



Only accredited vaccinators confirmed by Shared Services following completion of training and accreditation, and signing/submission of PGD can utilise the vaccination screen on WIS. Non accredited users who have followed the WIS Admin access process may still enter fridge temperatures and stock control but must not access any patient data.

If any accredited vaccinators or those with a NADEX who have requested admin access are still unable to log in or have other issues when logged in, please raise a call with the Primary Care Helpdesk on **0333 200 8048**.

We encourage contractors and users to keep CPW informed as to any recurrent issues that remain unresolved after an attempted fix.

Some key tips for users with access to WIS:

- When administering a vaccine please ensure the correct location is set in “payment to” field. This should default to the selected location.
- Do not press the home button to navigate to a new patient, this will reset your location, instead navigate via the side menu.
- You need to set up (“insert”) a fridge before it allows you to record fridge temperatures or input stock

Welsh Immunisation Service training

LHBs will share details of training sessions for those who require them. DHCW will make arrangements for hosting recordings.

Recordings of training sessions from 25/26 and the updated user guide is available on the flu section of our website.

Training videos and guides are available via the DHCW SharePoint also linked from the flu section of our website.

Recording eligibility criteria in WIS

Not all patients who are eligible for vaccination will have their eligibility criteria recorded on WIS. In many cases this eligibility is pulled from GP records but where it is not available it will need to be recorded at the point of vaccination. The updated PCCSI now mandates the recording of eligibility criteria within WIS, and changes are being made to WIS to facilitate the recording of this information.

Patients registered with an English GP.

WIS now searched PDS instead of WDS, in the same way as Choose Pharmacy does, and this should enable patients registered with an English GP to be found on the system.

Access to Performance Data

DHCW are exploring methods of providing access to performance data

PGDs

Pharmacists and Pharmacy Technicians are required to work to the terms set out in the relevant Health Board Patient Group Direction. LHBs are currently working at completing their PGDs. Copies will be shared with contractors and individuals by LHBs and SSP as appropriate.

Maximising uptake

- Community pharmacies engaged to provide flu vaccination services should proactively offer flu vaccination to any patient they identify as being eligible should the patient present in the pharmacy for any reason. Community pharmacies that supply medicines to care homes may wish to arrange with those homes to offer flu vaccination to staff on the premises- please contact your LHB to discuss and arrange approval.
- Where it is established that a patient has a pre-arranged flu appointment with another provider, they should be encouraged to keep and attend that appointment to receive their vaccination.

- For individuals in a clinical risk group eligible for flu vaccination, collaborative working between GP practices and community pharmacies is encouraged. This is particularly important to maximise uptake in eligible groups and to protect more individuals.

Distribution of Stock and placing in campaign orders

Pharmacies declared their preference for numbers of flu vaccine in an exercise earlier this year.

- Initial deliveries completed by **19 September 2026**.
- Subsequent ordering opens **14 September 2026**.
- Subsequent deliveries commence **21 September 2026**.

LHBs have different processes and deadlines for placing in campaign orders- please confirm this locally with your LHB contacts

Help and Support

For queries relating to WIS access or issues please contact the primary care helpdesk on 03332008048 or primarycare.servicedesk@Wales.nhs.uk

For queries related to Learning@ Wales please contact eateb@wales.nhs.uk or 02921 500300

For queries related to Y Ty Dysgu please contact HEIW.Pharmacy@wales.nhs.uk

For queries related to AWPD listing and accreditation please contact nwssp-primarycareservices@wales.nhs.uk

For all other queries please contact your LHB team or CPW