

COMMUNITY PHARMACY CONTRACTUAL FRAMEWORK 2023/24



Community
Pharmacy Wales
Fferylliaeth
Gymunedol Cymru

QUALITY & SAFETY SCHEME – DRUG TARIFF ENTRY

Quality and Safety Scheme (Wales)

Purpose

1. The intention of the quality and safety scheme is to:
 - Increase the whole community pharmacy teams' awareness of mental ill-health and wellbeing support;
 - Encourage pharmacies to take action on the responsible disposal of inhalers in line with the NHS Wales Decarbonisation Strategic Delivery Plan; and
 - Validate information about pharmacy services contained in the All Wales Pharmacy Database (AWPD).

Awareness of mental ill-health and wellbeing support

Mental health awareness e-learning

2. All pharmacy employees involved in the provision of NHS pharmaceutical services at the pharmacy will have completed the Mental Health Awareness e-learning package. This must include any pharmacists, pharmacy technicians (including locums) or pharmacy employees involved in the provision of NHS pharmaceutical services who have not previously completed the e-learning package and who work regularly at the pharmacy (i.e. for a total of four or more weeks between 1 April 2023 and 31 March 2024).
3. In the case of pharmacies where fewer than ten employees are involved in the provision of NHS pharmaceutical services, all employees (including locums) must complete the e-learning package.
4. In the case of pharmacies where more than ten employees are involved in the provision of NHS pharmaceutical services, no fewer than ten must complete the e-learning package, this must include all pharmacists and pharmacy technicians (including locums).
5. The Mental Health Awareness e-learning package will be provided by Health Education Improvement Wales (HEIW) and available [here](#)
6. Pharmacists and pharmacy technicians who work regularly at more than one pharmacy need only complete the e-learning once.
7. A single payment of £580 will be payable to all contractors who complete a declaration in the National Electronic Claim and Audit Form (NECAF) system by 31 March 2024, indicating they have met the criteria outlined in paragraphs 2-6.

DRUG TARIFF UPDATE

First aid for mental health training

8. To create a network of individuals trained in first aid for mental health across community pharmacies in Wales, one pharmacy employee involved in the provision of NHS pharmaceutical services at the pharmacy will be supported to undertake first aid for mental health training.
9. The first aid for mental health training will be provided by the Health Education Improvement Wales (HEIW). Information and booking available [here](#).
10. A single payment of £580 will be payable to all contractors who complete a declaration in the National Electronic Claim and Audit Form (NECAF) system by 31 March 2024, indicating they have met the criteria outlined in paragraph 8.

Responsible disposal of inhalers

11. In line with the ambitions of the NHS Wales Decarbonisation Strategic Delivery Plan pharmacies will be requested to participate in a nationally agreed community pharmacy inhaler waste amnesty programme to support the responsible disposal of inhalers.
12. A single payment of £500 will be payable to all contractors who complete a declaration in the National Electronic Claim and Audit Form (NECAF) system by 31 March 2024, indicating they have met the criteria required in the national community pharmacy inhaler waste amnesty programme.

Validation of the All Wales Pharmacy Database (AWPD)

13. Pharmacy contractors will be requested to undertake a validation exercise of the data held in the AWPD in two quarters of the year, a payment of £520 will be payable for each validation exercise.