

Guidance on obtaining a NADEX Password

You will require the following details in order to login to the Choose Pharmacy application:

Display Name:	«Forename» «Surname»
NHS Windows Login (NADEX):	«nadexUsername»
Incident Number:	«Service_ID»

In order to obtain your password to your NADEX account, please contact the Primary Care Service Desk (PCSD) on 0333 200 8048 and quote the above incident number.

When in receipt of your password, please complete the Choose Pharmacy sign up process by accessing the Pharmacist sign in page on the front screen of the application. Your account will then be authorised by your Health Board service delegate and you will be notified via email when your account is activated. If you have any problems please contact your Health Board service delegate «Health_Board_Delegate»

You have also been allocated an NHS email address, which you can use in line with the NHS Wales Informatics Service email guidance. The password for this account will be the same as for your NADEX account. This email address will be used to confirm activation of your Choose Pharmacy account and will be used to send forgotten password reminders if needed.

NHS email address	«primaryAddress»
Proxy account:	«aliasAddresses»

If you have any queries relating to accreditation please contact either Paula Bainbridge on 01792 607423 for queries relating to Betsi Cadwaladr, Cwm Taf, Hywel Dda & Powys Health Board or Paula Curry on 01792 607215 for queries relating to Abertawe Bro Morgannwg, Aneurin Bevan & Cardiff & Vale Health Boards.

All other queries should be directed to the relevant service delegate or Primary Care Service Desk 0333 200 8048 as appropriate.